



# Quality Policy

We, at DTL ANCILLARIES LTD. are committed to achieve excellence in executing our scope within the organization or outside while serving our esteemed customers, taking into account the

- Customer satisfaction
- Internal and external issues relevant to QMS
- Needs and expectations of the interested parties
- KPI for Production, quality and delivery
- Failure prevention through Process Improvement
- Satisfy applicable standard requirements
- Identify the statutory and regulatory product-safety requirements
- Communicate the Safety characteristics to customer ,supplier & employees
- Continual improvement of quality management system



Approved By  
(JMD)

Date: 01.08.2018



# Safety Policy

We are committed to provide a safe working condition to promote the prevention of damage, injury or harm to all our employees.

All personnel are regularly briefed regarding our safety precautions and are constantly encouraged to think “Safety First”.

We are not only responsible for our personal safety but also to those all who are around us.

To accomplish this goal, we will commit to comply with applicable legal requirements and with other requirements.

We are committed for continual improvement in safety practices.



Approved By  
(JMD)

Date: 01.08.2018



# **QUALITY OBJECTIVES**

- 1. INCREASE CUSTOMER SATISFACTION**
- 2. IMPROVE ON TIME DELIVERY**
- 3. INCREASE TURN OVER**
- 4. REDUCE INTERNAL REJECTION**
- 5. REDUCE CUSTOMER COMPLAINT**
- 6. IMPROVE SAFE WORK ENVIRONMENT**

  
Approved By  
(JMD)

Date: 01.08.2018